



MIBCO SHARED SERVICES CENTRE

REGISTERED UNDER THE LABOUR RELATIONS ACT 66 OF 1995
Reg. Number LR 2/6/6/1

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IMPORTANT NOTICE TO ONLINE RETURNS SUBSCRIBERS

In order to streamline the computer systems within MIBCO and to ensure compliance with audit and financial requirements it has become necessary for MIBCO to migrate to a new operational system, SalesLogix.

In the planning and design of the new operational system due consideration was taken in creating a "new product" that would be user friendly and still allow for the enforcement of the terms and conditions as set out in the Main Agreement for the Motor Industry , the Administrative Agreement and the various Fund Rules.

The process of converting the operational systems within MIBCO, which includes the Online Returns subscriber operational interface, has almost reached finalisation and it is envisaged that the **new operational system will go-live on 30 March 2010.**

The switchover to the new system will take place in the latter part of March 2010. The impact of this on you as an Online Returns subscriber is that the **current system will be shut down on 12 March 2010.**

All Online returns and payments for returns up to 28 February 2010 will therefore have to be made by no later than 6 March 2010 in order for the returns to be processed prior to the shut down of the current system.

If for any reason the above mentioned deadline cannot be met a manual return together with payment can be submitted to the Mibco offices and the return will be processed manually.

In an effort to ensure that all Online Returns subscribers are kept abreast of the new operational system, training sessions will be held during March 2010 and you will be informed of the venues, relevant dates and times in due course.

A Training / Operation manual, in electronic format, will also be made available to all subscribers through TransUnion Auto Information Solutions, Mibco's joint venture partner for Online Returns.

It is foreseen that the transition to the new operational system should proceed smoothly and without any undue disturbance to the Returns system and processes incidental thereto.