



MIBCO SHARED SERVICES CENTRE

REGISTERED UNDER THE LABOUR RELATIONS ACT 66 OF 1995
Reg. No. LR2/6/6/1

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NEW CONNECTION FOR THE ONLINE RETURNS

In Mibco's continuous effort to improve service delivery to all clients we are proud to announce that the method of connecting to the online returns system will be changing.

At present Online Returns is accessed by making use of the TransUnion web page: www.onlinereturns.co.za.

Mibco has created a **Remote Application** which you will be able install and then use to connect **directly** to the **MIBCO server**, thus no longer requiring the TransUnion link.

The Remote Application is a program which will reside on your desktop and which you will activate by double clicking on it. The application will then allow you to connect to our server and the Online Returns program.

In order to **activate your new connection process**, kindly complete the **attached** [registration form](#) so that the necessary Login credentials can be created. An e-mail containing the Remote Application and installation instructions will be sent to you once your completed application has been processed.

The registration form can be requested by email from ONLINE@mibco.org.za

We further advise that the **new application comes with no cost to you as an Online Returns client and user.**

Once completed, please return your registration form to:

Fax: 086 523 3000

E-mail: ONLINE@mibco.org.za

Thanking you in advance
The MIBCO Team