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CIRCULAR



NO: 01/2015

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TO ALL PARTICIPANTS IN THE MOTOR INDUSTRY

MOTOR INDUSTRY OMBUDSMAN OF SOUTH AFRICA (MIOSA)

MIBCO is receiving numerous requests regarding our member companies' compliance requirements with the statutory levy contribution to the Motor Industry Ombudsman of South Africa (MIOSA) and our role therein.

Please be informed that the Motor Industry Ombudsman of South Africa (MIOSA) and the South African Automotive Industry Code of Conduct (Code) was accredited by the Department of Trade and Industry on the 3rd October 2014. The Code was published in the Government Gazette on Friday, 17th October 2014, Notice 817, Government Gazette No. 38107(3) and as such has become a Regulation of the Consumer Protection Act and **levy's payable to MIOSA are now a legal requirement from the Automotive Industry.**

For all enquiries please contact the MIOSA offices directly on telephone number: 0861 164 672 or via their website at www.miosa.co.za; alternatively, you may contact the trade association (i.e. RMI, FRA or NEASA) of which you are member, for further clarity.

It is clear from the above that this requirement falls under a different legal dispensation, the Consumer Protection Act (CPA) and **MIBCO has no enforcement role in this regard.**

The Mibco Team