275 Kent Avenue Ferndale Randburg 2194 Tel: 0861664226 Fax:011-369-7600 LRA2/6/6/1

CIRCULAR



NO: 04/2015

DATED: 07 May 2015

TO ALL PARTICIPANTS IN THE MOTOR INDUSTRY

MIBCO and MIBCO DRC CONTACT NUMBERS

Further to Circular 25/2014 dated 28 November 2014 the industry is reminded that the Motor Industry Bargaining Council (MIBCO) and the MIBCO Dispute Resolution Centre (DRC) has a new Contact Centre telephone number –

0861 664 226 (0861 6 MIBCO)

Upon dialling the number, you will be greeted by a voice prompt offering the 3 options below:

Option 1: MIBCO (MIBCO Call Centre)

Option 2: DRC (MIBCO Dispute Resolution Centre)

Option 3: Reception (MIBCO Reception)

Kindly note the various options provided and in making the **right selection** will ensure that your call is routed correctly thus allowing MIBCO's prompt attention to your call.

Please use the above contact number for future telephonic contact with MIBCO and the DRC for all Regions as listed below:

MIBCO Shared Services Centre (Randburg)
MIBCO Highveld Region (Randburg)
MIBCO Northern Region (Pretoria)
MIBCO Kwa Zulu Natal (Durban)
MIBCO Free State and Northern Cape Region (Bloemfontein)
MIBCO Western Cape Region (Cape Town)
Mibco Eastern Cape (Port Elizabeth)
Mibco Dispute Resolution Centre (All Regions)

The Mibco Team

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