



**DATE: 22 JANUARY 2020**

**TO ALL PARTICIPANTS IN THE MOTOR INDUSTRY**

**WARNING: FRAUDULENT EMAIL**

**Please do not respond to the email below when received**

*“A request has been made to reset your MibCo account password. To reset your password, you will need to submit this verification code in order to verify that the request was legitimate.*

*The verification code is d0249006f1882846f5f72c8739badc1b*

*Click on the URL below to enter the verification code and proceed with resetting your password.”  
(A link was also provided to click on.)”*

**MIBCO would like to state the following:**

- The above message was not generated by the MIBCO IT systems.
- MIBCO do **NOT** employ any 3<sup>rd</sup> parties to manage access to **ANY** of the MIBCO systems.
- MIBCO currently do not make use of changing passwords by the means of verification messages.
- Whenever any user administration procedures changes that concern Online Returns users, such changes will be pre-empted with a circular that will describe such changes.
- If you receive any suspicious emails that reference MIBCO in any capacity, please forward those messages to [Helpdesk@mibco.org.za](mailto:Helpdesk@mibco.org.za) for further investigation.

**MIBCO TEAM**

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**Good to Great Together**