



20 October 2021

TO: MEMBERS AND EMPLOYERS IN THE MOTOR INDUSTRY

NOTICE: MIBCO SYSTEMS UPGRADE

MIBCO wishes to inform you that the Saleslogix system and Online-returns website will be off line from Friday 22 October to Sunday 24 October 2021 for urgent system maintenance. The MIBCO IT department requires three full days to conclude and test the system.

On Friday 22 October 2021 the following services will be affected:

- No Saleslogix queries and transactions.
- No Online Returns queries and transactions.
- People visiting the Client Services departments at the regions will not be able to be assisted where the system is involved.
- The call centre will not be able to address queries where Saleslogix is involved.

Our sincere apologies for the disruption.

Thank you for understanding.

The MIBCO Team

Good to Great Together