

**Dated:** 26 NOVEMBER 2025

**Circular Number:** 2025/00032

**To:** EASTERN CAPE EMPLOYERS AND STAKEHOLDERS TO THE COUNCIL

**Notice:** EASTERN CAPE OFFICE BREAK-IN

Please note that the Eastern Cape Regional Office was broken into over the weekend. Unfortunately, the perpetrators have stolen all the laptops allocated to office bound staff, which severely affects our ability to deliver service.

We are in the process of securing replacement laptops through emergency procurement processes which will hopefully be finalised as soon as possible.

In the interim, please note that we only have 5 employees with laptops in the office.

For urgent queries please send to either:

[Kenneth.Lupondwana@mibco.org.za](mailto:Kenneth.Lupondwana@mibco.org.za),

[Zuko.Kwepe@mibco.org.za](mailto:Zuko.Kwepe@mibco.org.za),

[Jodileigh.Erasmus@mibco.org.za](mailto:Jodileigh.Erasmus@mibco.org.za),

[Vuyokazi.Patiwe@mibco.org.za](mailto:Vuyokazi.Patiwe@mibco.org.za) or [Leslie.Palmer@mibco.org.za](mailto:Leslie.Palmer@mibco.org.za)

We have requested the other regions to assist with calls, and they have agreed to do so. You can call the client service call center number 0860 166 04226 and they will transfer you to someone that can assist you with your query.

You are also welcome to contact our satellite offices who have not been affected by the break-in. The East London office number is 043 722 3269 and the George office number is 044 874 676.

We will also be forwarding or sending any claims received in the regional office to those satellite offices for processing.

Please accept our sincere apologies for any inconvenience caused. We hope to be in a position to return to full service as soon as possible.

Kind Regards

Leslie C Palmer  
Regional Secretary – Eastern Cape Region

---o0o---