



AFFINITY HEALTH



Good to Great Together



WhatsApp
067 421 2028



Toll Free
0800 16 30 73

HOW TO ACCESS YOUR BENEFITS

Please send us a **WhatsApp** or call us on the **Toll Free** number to access any of your unique MIBCO Health Insurance benefits.



WhatsApp
067 421 2028



Toll Free
0800 16 30 73

All benefits are accessed by calling the above numbers. For Hospital pre-authorisation make use of the below number.



Hospital Pre-Auth
(Follow the prompts for the Pre-auth department)



Hospital Pre-Auth
WhatsApp (24 Hours)
0800 16 30 73

WHATSAPP PROCESS

Step 1 Save our Number

Add our official WhatsApp number to your contacts:
067 421 2028

Step 2 Send Us a Message

Open WhatsApp, search for our contact, and send us a "Hello!"

Step 3 Receive a Quick Response

Our support team will reply promptly, ensuring you get the assistance you need.

