



# AFFINITY HEALTH



Good to Great Together



**WhatsApp**  
067 421 2028



**Toll Free**  
0800 16 30 73

## HOW TO ACCESS YOUR BENEFITS

Please send us a **WhatsApp** or call us on the **Toll Free** number to access any of your unique MIBCO Health Insurance benefits.



**WhatsApp**  
067 421 2028



**Toll Free**  
0800 16 30 73

All benefits are accessed by calling the above numbers. For Hospital pre-authorisation make use of the below number.



**Hospital Pre-Auth**  
(Follow the prompts for the Pre-auth department)



**Hospital Pre-Auth**  
**WhatsApp (24 Hours)**  
**0800 16 30 73**

## WHATSAPP PROCESS

### Step 1 Save our Number

Add our official WhatsApp number to your contacts:  
**067 421 2028**

### Step 2 Send Us a Message

Open WhatsApp, search for our contact, and send us a "Hello!"

### Step 3 Receive a Quick Response

Our support team will reply promptly, ensuring you get the assistance you need.

