



Good to Great Together



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Dated: 27 JANUARY 2026

Circular No: 2026/04

To: ALL SECTOR 5 PARTICIPANTS IN THE MOTOR INDUSTRY

Notice: REQUEST FOR UPDATED MEMBER CONTACT INFORMATION

Dear Employer,

MIBCO seeks to bring to your attention an observation made in relation to members under your employment, whose mobile numbers are not recorded on our systems as per the requirements for the upcoming launch of the MIBCO Affinity Medical Insurance.

This presents a risk, as it may hinder our ability to communicate important information pertaining to this medical insurance, with the affected individuals via SMS or telephone when required.

We therefore kindly request your assistance in ensuring that member details are updated and accurate.

Updates can be made through the following channels:

- Employers and employees may conveniently update personal details via the Self-Service Portal.
- Alternatively, as required, this information should be provided to MIBCO by visiting our regional offices.

We appreciate your cooperation in helping us maintain effective communication with your members.

The MIBCO Team

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