



Good to Great Together



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DATED: 19 MAY 2026

CIRCULAR NO: 2026/00034

TO: ALL PARTICIPANTS IN THE MOTOR INDUSTRY

**NOTICE: SPORADIC PROBLEMS BEING EXPERIENCED WITH RESETTING OF
PASSWORD ON THE SELF-SERVICE PORTAL**

Dear Industry Participants

Following **CIRCULAR NO: 2026/00033** released on 14 May 2026 stating that password resetting on the Self-Service Portal has been resolved, the Council has been notified that there are some Self-Service Portal users experiencing problems with the resetting of passwords on the portal.

The IT team is currently investigating and will advise a resolution as soon as possible.

Should you have any queries, please do not hesitate to contact the MIBCO Client Services on **0861 664 226** or contact your Regional Offices at the numbers communicated on the MIBCO website.

The MIBCO Team

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